Airkey Instruction



Best guest,

Soon we will welcome you at Short Stay Wageningen! In this letter, we explain how access to the location is arranged. The location has a lock that you can open with your mobile phone.

How to install on the mobile phone:

This lock works with the app 'AirKey', which you can download from the PlayStore/App Store. It is useful to download this app before your stay.

Use the QR code below to download the app from the App Store:



You can scan the QR code below for the Playstore:





When installing the AirKey app you need to give approval to all questions about messages location and bluetooth when using AirKey.

24 hours before arrival you will receive an activation link of the AirKey key. You will receive this link from an unknown phone number in your SMS box. When you click on this link, a registration code will be sent to your phone number. You can enter the registration code in the app.

Android smartphones:

With Android smartphones, registration is started and performed uitgevoerd automatically.

For iOS smartphones, enter your phone number with + and the country code (+316.....) and confirm with continue.

You will receive another text message. However, stay in the AirKey app and select the eight-character registration code, which appears above the keyboard.

If the eight-character registration code is not displayed as a suggestion, or you have closed the AirKey app in the meantime, you will need to copy the eightcharacter registration code from the SMS and insert it into the AirKey app.

Finish the login with Register. When these steps are complete, you will be able to access the property upon arrival.

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Using the AirKey door app during your stay:

When you arrive at your accommodation after check-in, you can open the lock of the accommodation with a few simple steps.

Step 1: Stand at the door of the studio. The lock is shown on the right. There is a wall reader at the entrance of the location, if the light is green you can enter.

Step 2: Connect the phone to Bluetooth.

Step 3: Open the AirKey app on the mobile phone. The Bluetooth component screen appears.

Step 4: 'wake up' the lock. You can do this by tapping your finger twice on the black part on the front of the lock. The lock will now flash blue. The app will then search for locks (components) that can be connected to. The name of the studio will then appear in the AirKey app.



Step 5: When you press your accommodation, the lock will turn green. When the lock is colored green, you have 10 seconds to turn the lock to the left or right and unlock the door. Whether you need to turn left or right depends on how the lock falls into the frame. After 10 seconds, the button is disconnected again and will no longer work.

This way you can open and close the studio.

Additional information

When you use the app with several people and you are at the lock of the accommodation, the app only connects to 1 phone. Keep this in mind.







